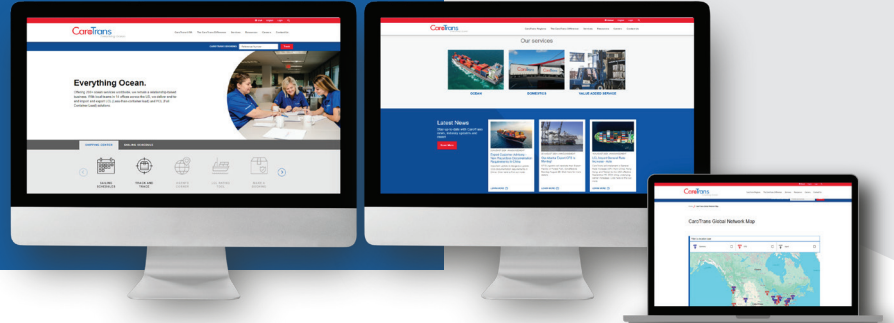


## IMPORTANT WEBSITE UPDATE



On **October 16th** we are rolling out exciting updates to our website designed to boost efficiency, output, and quality throughout your entire supply chain.

### WHAT'S CHANGING?

We're excited to announce that we are transitioning to **CargoWise** to enhance our logistics capabilities, leading to faster and more efficient service. Additionally, we're updating our website to improve your experience with a fresh updated look and enhanced features.

### WHY THE CHANGE?

We're making these changes to better serve you: moving to CargoWise will streamline our operations, resulting in quicker processing and more accurate tracking of your shipments. Updating our website will enhance your overall experience, making it easier to navigate and access our services. These improvements are designed to provide you with greater efficiency and a more user-friendly interface.

### WHAT DO YOU NEED TO DO?

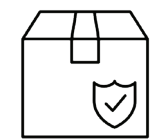
Kindly ensure you retain this email, particularly the login instructions provided on the second page of the document, to facilitate a smooth login process when our website launches on October 16th. If we do not have your current email address on file, or if you are using a different email, please contact our support team at [websupports@carotrans.com](mailto:websupports@carotrans.com) for further assistance.



**RATING  
TOOL**



**SAILING  
SCHEDULES**



**MAKE A  
BOOKING**



**TRACK AND  
TRACE**

### CaroTrans Web Support

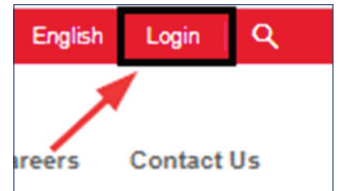
Email us at [websupport@carotrans.com](mailto:websupport@carotrans.com) to sign up for online tools and rate & market updates!

# LOGIN INSTRUCTIONS



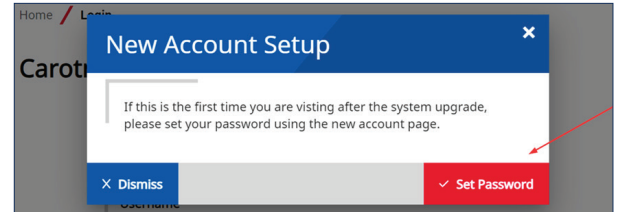
## Step 1:

Go to our [www.CaroTrans.com](http://www.CaroTrans.com) and click the login button.



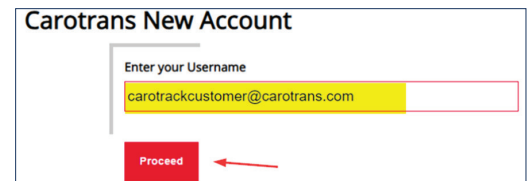
## Step 2:

A 'New Account Setup' pop up will appear, click on the 'Set Password' option.



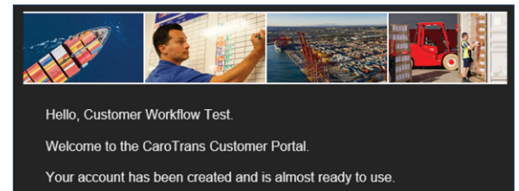
## Step 3:

Enter the username provided by your sales representative, then click 'Proceed'.



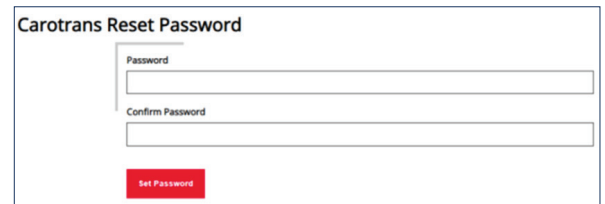
## Step 4:

Open up your email and you should receive a Welcome email.



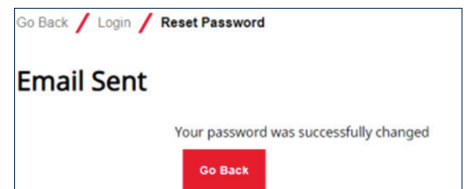
## Step 5:

Click on the 'Create Your Password' hyperlink in the Welcome email and create your new password.



## Step 6:

You will receive a success message after creating a new password followed by a secondary email to inform that your password has been updated.



## Step 7:

Go back to our website and sign in using your new password.

